

# REGISTER TODAY

If you have not yet registered for the Regional Evacuation Notification system, please get registered.

Powered by *Voyent Alert!* this system will keep you informed in case of evacuation orders or alerts during critical events such as wildfires, floods or hazardous materials incidents.

This regional service is **free**, anonymous and will only be used to inform you if your registered location is under evacuation order or alert.



## WHAT IT MEANS FOR YOU

### TRACK MULTIPLE LOCATIONS

The Evacuation Notification System allows you to track multiple locations anywhere in the East Kootenay such as *Kids' School, Summer Cabin* or *Mom's House* along with your own place of residence. Critical incidents that affect any of your tracked locations will be forwarded to you along your preferred communication channel.

### COMMUNICATIONS YOUR WAY

Receive alerts via text/SMS alerts, voice messages, or through the *Voyent Alert!* app for Android or iOS devices.

### NO MESSAGE FATIGUE

Smart alerting capabilities ensure that you will only be notified when a communication is relevant to you or one of the locations you are tracking.

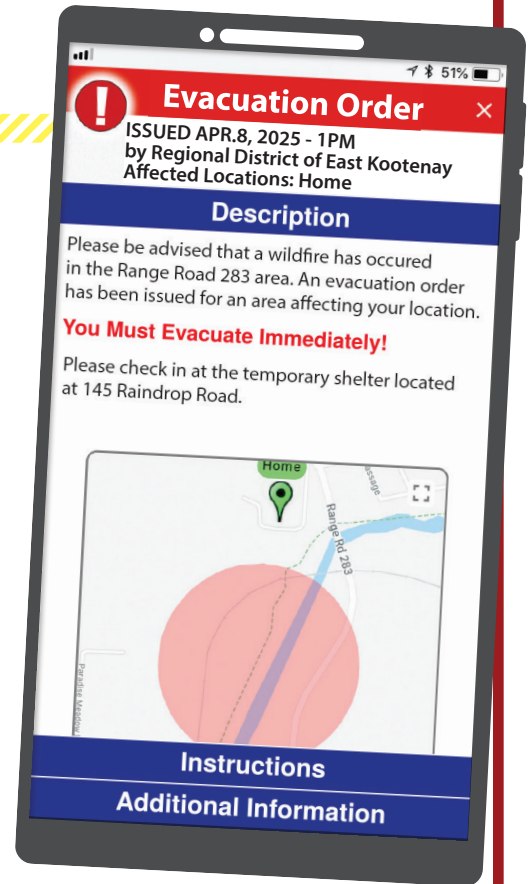
### SIMPLE REGISTRATION

Registration for this service is free, simple and anonymous.



## FOR EVACUATION ORDERS & ALERTS ONLY

The Evacuation Notification System will only be used in the case of an evacuation order or alert. To receive emergency information and updates, rely on your municipal information sources and the local media.



## TIPS TO KEEP IN MIND

### USE AN ADDRESS NOT A POSTAL CODE

We recommend you start with an address, not a postal code.

### CHECK YOUR ADDRESS

Make sure you verify that your "pin" is in the correct location. This is extremely important!

### CHECK YOUR APP HASN'T OFF-LOADED

Many cellphones will "off-load" apps that have not been used recently. If you signed up using the app, make sure it is still downloaded and active.

### VERIFY YOUR ADDRESS

If it's been a while since you registered, we recommend you login and verify you placed your pin in the right location. We can also look it up for you, so contact the RDEK if you need help with this step.

# BE INFORMED.



## how to register:



### THERE ARE TWO SEPARATE WAYS TO REGISTER:

#### TO RECEIVE NOTIFICATIONS VIA TEXT/SMS OR VOICE DIAL

Register online at: <https://ca.voyent-alert.com/vras/register.html>

Choose "My Locations" from the menu to pin your locations to receive voice or text based alerts.

#### TO RECEIVE NOTIFICATIONS VIA A SMARTPHONE APP

Download and install the *Voyent Alert!* app from the Apple App or Google Play stores.

*Remember to add at least one location when you register*

This service is free and anonymous. It is available to everyone in the East Kootenay. Once signed up, you can choose to be notified via text/SMS, phone or on your smartphone by the *Voyent Alert!* app. You will only receive evacuation alerts or orders that affect the locations you have added.

### HOW TO SET YOUR LOCATIONS:

- Once logged in online or via the *Voyent Alert!* app, use the Add Locations button and type in your location address. **IT IS CRITICAL TO MAKE SURE YOUR LOCATION IS ACCURATELY ENTERED.**
- You can move the map and zoom into the area you want to place a pin. You can either drag your home pin there; or, click, hold and release over top of where you want the new pin dropped, to create a new "my location pin". **DOUBLE CHECK THIS STEP TO MAKE SURE YOUR PIN IS IN THE RIGHT PLACE / ON YOUR CHOSEN LOCATION.**

### EAST KOOTENAY EMERGENCY MANAGEMENT PROGRAM PARTNERS:

